



Jose Gonzales, Director of Guest Services

the wag way.

Keep your pets healthy this summer and all year long...

Just like the human population, dogs and cats are susceptible to illnesses that can be transmitted animal to animal through the air or by contact with contaminated surfaces. This can happen anywhere, including dog parks and veterinary offices, where unvaccinated and ill dogs may be present within a stressful environment.

Within our hotels, we use an innovative multi-pronged approach to minimize the transmission of illnesses.

- Incoming dogs and cats must adhere to our vaccination protocol which ensures that all guests are properly vaccinated and their exposure to common illnesses have been minimized. As a result, we are able to significantly minimize the potential of an ill dog or cat entering one of our hotels.

- Wag utilizes an industry-leading cleaning protocol that disinfects the environment and limits the spread of illness among guests.
- Each hotel incorporates innovative design features such as an advance air ventilation system, a central disinfecting system and built-in floor drains which, when combined, keeps pets healthier and happier.
- Wag Hotels staff actively monitors each guest for signs of illness. Potentially-ill pets are removed from the general population and cared for separately.
- Wag actively seeks to make guests as comfortable as possible by decreasing environmental stressors that may lower a dog's ability to naturally defend against illness.

How can you help keep your pet healthy?

- ✓ Help keep your dog/cat healthy with proper diet & regular exercise.
- ✓ Ensure your pet is up-to-date on his/her vaccinations.
- ✓ Minimize exposure to high-risk environments if your pet or other pets are unvaccinated.
- ✓ Avoid direct contact with dogs/cats exhibiting signs and symptoms of illnesses.
- ✓ It's important to remember that some vaccines are only moderately effective against guarding against infection.

Stay safe and happy,
Jose

If you would like to send Jose a question about caring for your dog/cat, please email us info@waghotels.com